

# **Crisis JK Solutions General Service Agreement**

This Service Agreement ("Agreement") is entered into as of [Date] by and between:

Crisis JK Solutions, LLC ("Company")

Client Name ("Client")

By engaging Crisis JK Solutions, the Client agrees to the following terms:

## **1. Scope of Services**

Crisis JK Solutions provides services including, but not limited to:

- Relocation assistance
- Eviction appeals
- Utility assistance
- Vendor program opportunities

Specific services provided to the Client will be outlined in a service order or work plan attached to this Agreement.

## **2. Client Responsibilities**

The Client agrees to:

1. Provide accurate and complete information required to perform the services.
2. Submit necessary documents in a timely manner.
3. Communicate promptly regarding service updates or requests for additional information.

## **3. Service Fees**

- Fees are based on the services requested and will be disclosed prior to commencement.
- Payments are due upon signing unless otherwise specified.
- Any additional costs or fees will be communicated and approved in writing.

#### 4. Term and Termination

- Services commence upon receipt of payment and required documents.
- Either party may terminate this Agreement with written notice if terms are violated.

#### 5. Confidentiality

All client information is treated as confidential and will only be shared with third parties as necessary to fulfill service obligations.

#### 6. Limitations of Liability

Crisis JK Solutions is not liable for delays, denials, or outcomes outside its control, including third-party decisions (e.g., landlords, utility companies).

#### 7. Dispute Resolution

Any disputes arising from this Agreement will first be resolved through mediation. If unresolved, disputes will be subject to binding arbitration.

#### 8. Agreement Acceptance

By signing this Agreement, the Client acknowledges and agrees to the terms stated herein.

Client Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Authorized Representative (Crisis JK Solutions):

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_